



FEARLESS PERFORMANCE®

PRIVACY POLICY

INTRODUCTION

We at Granberg AS together with our subsidiaries care about you and in this privacy policy we set out how we treat your personal data in order for you to feel calm and secure. This applies both when you use our services or in any way are in contact with us.

Last updated: 23rd of May 2018

HOW WE TREAT YOUR PERSONAL DATA

1.1 What is personal data and what does the processing of personal data involve?

Personal data is information that can directly or indirectly identify an individual human being. Examples of personal data are name, address, telephone number and e-mail address, however data such as IP numbers or user behaviour in combination with other information used to link to you are also types of personal data. Processing of personal data includes all processing of personal data, for example; the gathering, forwarding, analysis, registration and storage of such data.

1.2 Who is responsible for your personal data?

Granberg AS is a personal data controller for the processing of your personal data, unless otherwise stated, and is responsible for the lawful and correct operation of such processing.

1.3 How does Granberg AS get hold of your personal data?

- When you register on our website.
- When submitting cases to customer services.
- When you meet us for example at trade fairs and provide personal data to us for further contact.
- We may also obtain information from sources other than you, such as your company's website, SPAR or Bisnode in order to offer our products and services.

1.4 Which categories of personal data do we process?

Granberg AS processes the data provided to us, such as the name, the company you are working on (including corporate ID number and address), phone number, e-mail address, postal address and/or other information you provide to us or is necessary in order for us to fulfil our obligations towards you.

1.5 Why does Granberg AS process data about you?

- To fulfil our commitments to you as a customer.
- To provide good service and effective, efficient services.
- To conduct customer surveys in order to improve the quality of our products and services.
- To manage and administrate your questions to our customer services.
- To identify and prevent fraud.

1.6 When does Granberg AS have the right to process your personal data?

Granberg AS has the right to process the personal data required to fulfil our commitments to you. We may also need to process your personal data due to requirements from other laws and/or regulations.

In some cases we may need your consent to be able to perform the processing. If this is the case, you will always get clear information about what you consent to.

1.7 Who has access to your personal data?

Your personal data is used by authorised personnel at Granberg AS. We only disclose information to fulfil our contracts, due to requirements in other laws and regulations, government authority rulings or to protect our rights or third party rights.

1.8 Transfer to third party countries

Transferring personal data to third party countries means when personal data processed in an EU/EEA country is disseminated to a country outside the EU/EEA territory. Granberg AS always strives to transfer your personal data only to countries within the EU/EEA.

In the unlikely event that we need to transfer your personal data to a country outside the EU/EEA in order to fulfil our commitments to you, or if it has been specifically stated in connection with your personal data being provided to us, we always ensure that the country in question has a so-called adequate level of protection according to the EU and the European Commission.

1.9 For how long do we save your personal data?

Granberg AS never saves your personal data for longer than is necessary to fulfil the purpose of our personal data to begin with. The data in our systems comply with the legal requirements of the applicable legislation. We shall delete the data when it is no longer needed. The review time depends on the type of data and the purpose for which we process the data. In view of this, it is not possible to specify a general storage period for the data as this can vary.

1.10 For how long do we protect your personal data?

Granberg AS cares about your privacy. Consequently we are constantly working to take all appropriate technical and organisational measures that are required in each individual case to protect your personal data, and otherwise ensure that the processing is done in accordance with applicable law.

1.11 What rights do you have as a registered party?

In short, it means that you as a registered party should be informed about and how your personal data is processed and for you to have control of your own data. The following describes each right:

Right of access: At Granberg AS we are always open and transparent about how we process your personal data. If you want to know what personal data we process about you, you can request a register extract. It is important that we can ensure that we disclose the information to the right person, therefore your request should be written, personally signed and include details of the name and personal information.

Right to rectification: Since the provision of our services depends on us having accurate information about you and that this is up to date, please inform us of any changes in your personal data. You can turn to our customer services (contact information for customer services can be found on our website) to inform us of any changes. We will then ensure that these are corrected according to your wishes. Should we discover that some of the information we have about you is incorrect, we will rectify these and inform you of the changes.

Right to deletion: You may request that Granberg AS deletes your personal data without undue delay. In some cases, Granberg AS will not be able to delete your personal data because we must comply with the laws and requirements placed on our business. In such cases, we will block the use of your personal data for the purposes you wish to be deleted, as far as possible.

Right to limitation of processing: You have the right to request that the processing of your personal data be limited.

Right to raise objections: You may object to the processing of personal data at any time that is based on a legitimate interest of Granberg AS.

Right to data portability: If the processing of your personal data is done automatically and either has a contract or consent as a legal basis, you are entitled to receive a copy of the personal data you have provided to Granberg AS.

The personal data shall be given in a format that is structured, generally used and machine-readable. You have the right to transfer this information to another personal data controller without Granberg AS being able to refuse.

1.12 When will this privacy policy be subject to updates?

Updates to this privacy policy are ongoing at the website of www.granberg.no

1.13 Who do I contact if I have questions?

You can always contact us if you have any questions about our processing of your personal data via the contact details supplied below.

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